

DSA Complaint Log from DSA  
 Country DSA: PHILIPPINES  
 Full Year - 2023

Name of person completing form: Marie S. Baylosis / Office Administrator  
 Email Address of person completing form: mariebaylosis@dsap.ph

	DSA	Salespersons	Companies	Regulators	Other	Complaint Type *	
						Critical	Non-Critical
	No complaint received by DSA but the Securities and Exchange Commission (SEC) sought the opinion on 2 non-DSA companies, namely : 1Naturaleza/Dragon8 Corporation and Moneyfescent Global Ventures OPC (See details below)						
# Complaints Received by:							
# Resolved within 30 days							
# Resolved longer than 30 days							
# not resolved							
Total (Must equal the total # complaints above)							
# Complaints sent to Code Administrator							
Please explain all complaints not resolved							
1							
2							
3							
4							

Additional paper, if necessary.

Complaint Category (must equal Total # complaints above)	DSA	Salespersons	Companies	Regulators	Other	Critical	Non-Critical
- Non Delivery of Product							
- Late Delivery							
- Distributor Refunds							
- Customer Refunds							
- Pyramid Scheme							
- Exaggerated Earnings							
- Unfair Competition							
- Product Claims							
- Recruiting Practices (other than systematic enticement)							
- Systematic Enticement							
- Other	Want to change networks in multilevel						
- Other							
Total (equals total above)							

\* - Critical Complaints are those cases that could impact the industry reputation. These cases should be immediately reported to the Ethics Committee to allow the WFDSA to take the necessary measures to minimize risks / damage control. All Code Violations or perceived Code violations might be critical.

- Non-Critical, complaints that don't have the probability to harm industry reputation. Should be reported on the quarterly report. Non-critical complaints are clearly not Code Violations.

Please explain your detailed complaint handling procedure. Please explain on a step by step basis. Attach another page, if needed.

**Note: Please see attached current Complaint Procedure**  
**\*under review by the Code Administrator**

DSA Complaint Log from Independent Code Administrator  
 Country DSA: PHILIPPINES  
 For Full Year 2023

Code Administrator's Name / Title: Atty. Ferdinand M. Corpuz  
 Code Administrators Email Address: carmelofmc@gmail.com

	DSA	Salespersons	Companies	Regulators	Other	Complaint Type *		
						Critical	Non-Critical	
# Complaints Received by:	No complaint endorsed to and received by the Code Administrator							
# Resolved within 30 days								
# Resolved longer than 30 days								
# not resolved								
Total (Must equal the total # complaints above)								
# Complaints sent to Code Administrator								
Please explain all complaints not resolved								
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- Non-Critical, complaints that don't have the probability to harm industry reputation. Should be reported on the quarterly report. Non-critical complaints are clearly not Code Violations.

**Communication with Country / Local Regulators / Consumer Protection Agencies**

DSA - Please contact your Country / Local Regulators / Consumer Protection for a list of direct selling companies about which these agencies receive complaints. (You should develop and maintain a working relationship with these agencies.)

**Securities and Exchange Commission (SEC) sought opinion regarding the below companies which was immediately responded to by the DSAP Chairman**

Companies	Describe Issue						
1. 1Naturaleza/Dragon8 Corporation	Pyramiding Scheme			<p>DSAP thru its Chairman, Joey Sarmiento submitted its position paper dated March 22, 2023 confirming that 1Naturaleza/Dragon8 Corporation is into a pyramiding scheme.</p> <ol style="list-style-type: none"> <li>1. Majority of revenues are earned primarily from recruitment</li> <li>2. Binary model that pays recruitment bonus by balancing number of recruits</li> </ol>			
2. Moneyfescent Global Ventures OPC	Pyramiding Scheme			<p>DSAP thru its Chairman, Joey Sarmiento submitted its position paper dated May 5, 2023 confirming that Moneyfescent Global Ventures OPC is indeed enaged in pyramiding scheme by:</p> <ol style="list-style-type: none"> <li>1. selling multiple heads/positions</li> <li>2. Binary model that pays recruitment bonus by balancing number of recruits</li> <li>3. Majority of revenues are earned primarily from recruitment</li> </ol>			
3							
4							
5							

Additional space if needed:



